

# H THE COURSES AT HOGAN PARK

## Code of Conduct Introduction:

The intention of this document is to establish clear and acceptable behavior expectations for all The Courses at Hogan Park players and guests. It is not intended to restrict the rights of anyone, but rather to ensure that all players and guests can expect to be treated with respect while enjoying The Courses at Hogan Park and its clubhouse. The Courses at Hogan Park deems that upon payment of green fees, players and guests have given their consent to be bound by both the restrictions and penalties imposed by this code of conduct.

## Code of Conduct

All players and guests shall:

- Conduct themselves in a sportsmanlike manner in all sporting activities, observing all applicable rules, and standards of etiquette and fair play.
- Respect the rights of others; and not harass or threaten; verbally, physically or otherwise abuse; or retaliate against any player, guest, or staff member.
- Not engage in any form of sexual, racial, or religious discrimination or harassment.
- Be responsible for ensuring that their own behavior and that of their guests complies with this code of conduct and all other applicable Hogan Park Golf Course policies, USGA and local rules, regulations, dress codes, and other instructions.
- Respect the golf course, golf carts, and facilities.
- Dispose of trash appropriately.
- Repair your divots and ball marks properly and promptly.
- Rake the bunker after your shot.
- Let faster players play through.
- Operate golf carts in designated areas only.
- Seek staff approval before starting on the back 9.
- Obey all signage on the golf course.
- Not conduct themselves in any rude or immoral manner, including the use of profane language, gestures, insults or other such misbehavior. Losing the match can be frustrating, but losing your cool is significantly worse.
- Abide by all state and local laws and regulations.
- Refrain from bringing outside food and alcohol onto Golf Course property.
- Not smoke or use e-cigarettes within the clubhouse.
- Shall not play music that is a distraction to fellow competitors. Reasonable music is allowed at a normal volume, as appropriate.
- Know that staff will enforce these rules as seen and reported.

The most effective efforts to enforce these rules are those made among peers on the course. To the extent that each player assumes personal responsibility for their conduct, as well as their fellow competitors while on the course, the entire golf experience for all players will be enhanced.

## Golfer Dress Code – Players and Guests:

- Shirts must be worn at all times. Appropriate T-shirts are permitted.
- Women’s slacks, shorts, skirts, and skorts are acceptable.
- Men’s slacks and shorts are acceptable. Denim (jeans) permitted.
- Footwear – Athletic shoes, golf shoes are permitted. Golf shoes with metal spikes and heeled shoe/boots are prohibited.

## Resolution of Violations to The Courses at Hogan Park Code of Conduct

If a violation occurs, the Violation Review Committee, who will be responsible for implementing this code of conduct in a fair and impartial manner, shall meet to consider the violation. The Violation Review Committee shall consist of the following:

- Head Golf Professional
- Golf Course Superintendent
- Director of Parks and Recreation
- Assistant or Deputy City Manager

The Violation Review Committee will give an opportunity to the complainant as well as the player who violated the code of conduct to state their cases. Once all factors are considered, the Violation Review Committee shall determine the extent of the penalty, which may include a verbal warning, a written warning, or a temporary or permanent suspension from The Courses at Hogan Park.

Complaints must be made to the Head Golf Professional, within 5 working days of the matter occurring. These must then be followed up in writing within 10 working days.

