



STRENGTHEN & SUSTAIN OUR INFRASTRUCTURE

GOAL TEAM 6



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MIDLANDTEXAS.GOV

STRATEGIC ALIGNMENT FY 2024

ACCOMPLISHMENTS

6.1 Provide Reliable and Sustainable Utilities

- Approved the MOU for **Ft. Stockton Water Source** securing the City's next 100-year water source.
- Expanding the Paul Davis Well Field to deliver **10 million gallons/day**
- Piloting advanced groundwater treatment at Tbar Water Ranch to better utilize the City's assets
- Finalize the **satellite leak detection** program to look for underground unknown leaks
- **Conducted Facility Condition Assessment with Freese & Nichols**, delivering a 10-year maintenance and improvement plan for the plant.

6.2 Enhance Infrastructure for Economic Growth

- Installed 31,680 feet of new water mains
- Installed 19,870 feet of new sewer mains
- Rehabbed 95 and replaced 15 manholes
- Completed **84 water main repairs**
- **Repaired 40 fire hydrants** and replaced **10**
- A new Return Activated Sludge (RAS) pump was installed (4 of 6), the new pumps replace rental systems that exceed \$20k a month.
- The MARS Meter Bench and Mobile testing tool ensures accurate testing of new, existing, and contested meters



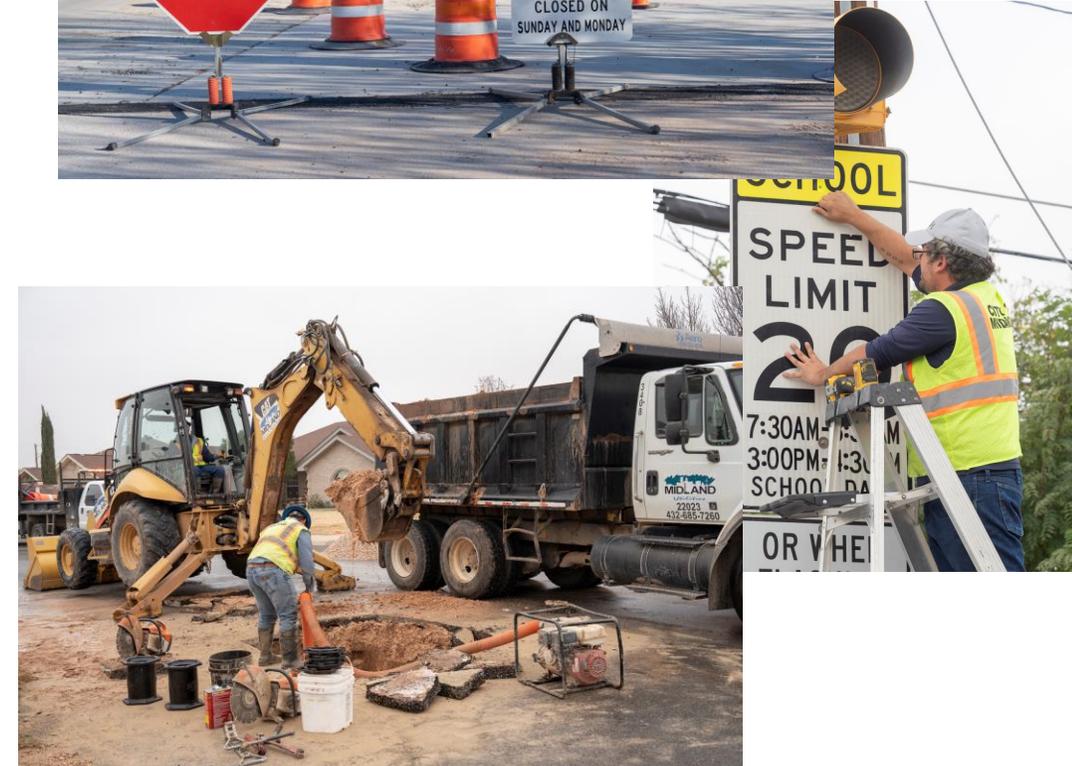
STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

6.3 Streamline and Consolidate City Facilities

- Replaced Critical Laboratory Equipment at WRF Lab and Water Lab
- Successfully Implemented a new Laboratory Information Management System at WRF Lab and Water Lab

3.1 Enhance Community Engagement

- Over 80% of SeeClickFix requests were closed within SLA with an average closing timeframe of 3.7 days
- Streamlined customer interactions, handling an average of 8167 monthly touchpoints
- **MCare**, launched in June 2024, enables Field Technicians to receive and complete service orders in the field
- Completed TCEQ's Biennial laboratory accreditation audit with zero critical findings.



STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

Keeping up with Growth

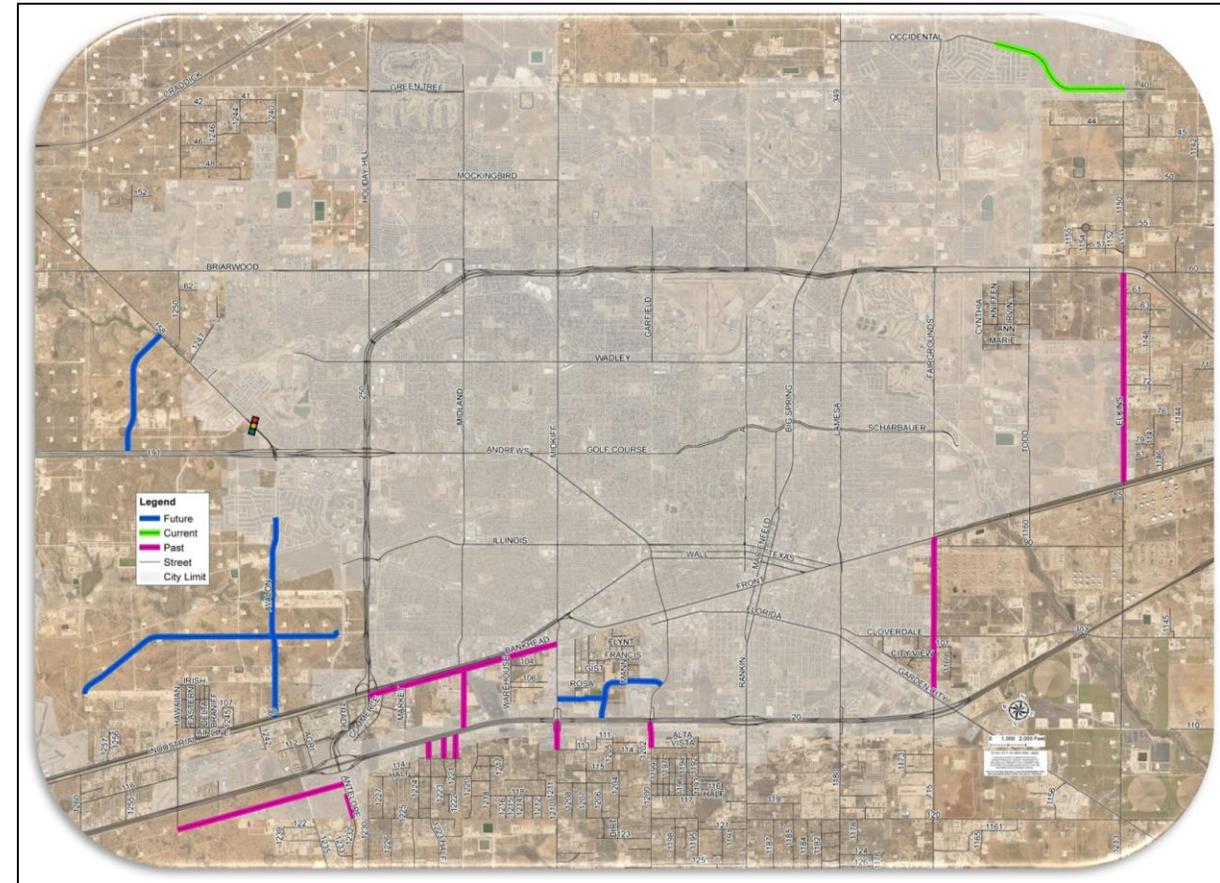
- **SH 158 and Sinclair**
- **Wadley Extension**
- Market Street
- Idlewilde Storm Drain and Basin
- **SH 191 Wastewater Extension**
- COMPASS
- **12.4 Miles of Mill and Inlay**



STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

Keeping up with Growth Through Partnerships

- Loop 250 and A St. Intersection Improvements
- Bridge Replacement Projects at Scharbauer
- Wildcatter Trail
- Occidental Parkway extension to Elkins Rd.
- Signal Lights at Occidental and BS 349



STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

Traffic Operations Vision Zero

- Completed Signal Light Installation at 4 Locations
- Completed Signal Light Design at 4 Locations
- Began Signal Light Installation at 3 Locations
 - Sinclair and SH 158
 - Avalon and Deauville
 - Andrews Hwy. And Woodcrest



STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

Bond Program

Main Street

- Utilities Completed
- Paving Project Awarded

Garfield Street

- Utilities Completed
- Paving and Roundabout Ongoing



STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

SeeClickFix

- Average time to Acknowledge Requests is 0.84 days
- 81% of SeeClickFix requests were closed within SLA with an average closing timeframe of 5.25 days



STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

Midland's Most Traveled Roads

This program has resulted in over 596 **work orders** to maintain the integrity of our Most Traveled Roads. Accomplishments include:

| Work Order Distribution | | | |
|-----------------------------|-----|-------------------------------------|----|
| Litter Abatement | 65 | Enhancements for Pedestrians | 17 |
| Pothole Repair | 91 | Improved Lighting | 67 |
| Landscape Enhancements | 28 | ADA Compliance | 11 |
| Road & Signage Improvements | 19 | Rectifying Buckled Curb & Sidewalks | 66 |
| Vegetation Control | 142 | Street Sweeping | 87 |

FY 2024 KEY ACCOMPLISHMENTS

Potholes in Parks

Strategy:

6.2 Enhance infrastructure for economic growth: Boost competitiveness through infrastructure investments that encourage collaboration with neighboring jurisdictions and high-performing peer agencies.

Action:

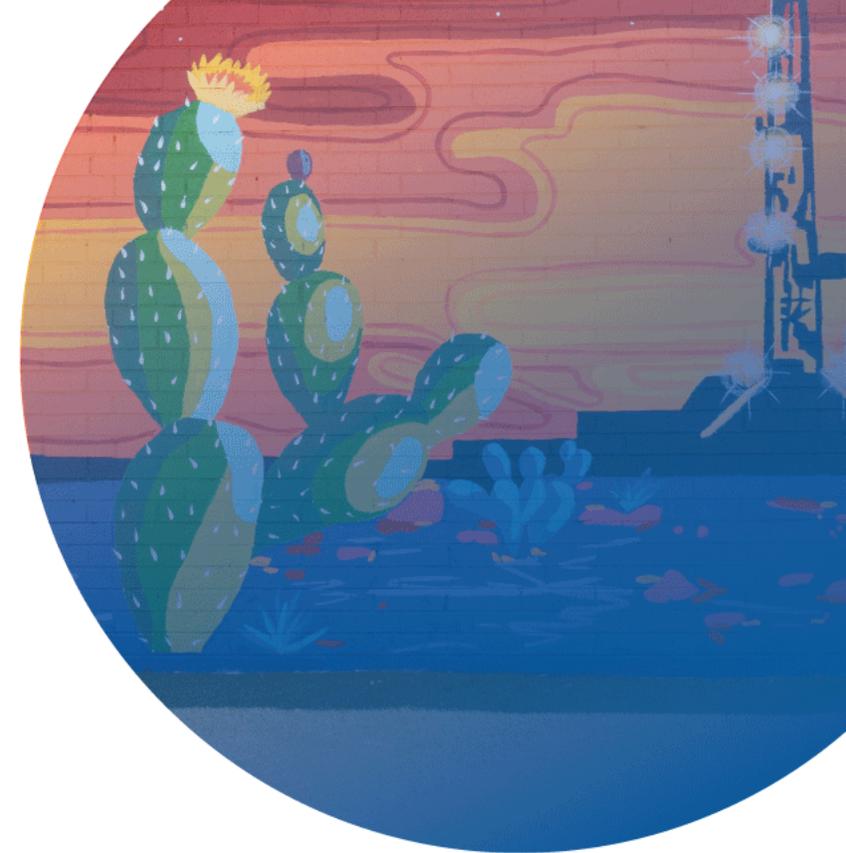
The Engineering and Parks Department collaborated on the “Potholes in Parks” Project to in-house fill 2,386 potholes in park parking lots.



FY2024 KEY ACCOMPLISHMENTS

Solid Waste

- **Citizens' Convenience Center**
- **Phase One of new Landfill Cell**
- **Landfill Entrance Road**
- **Implemented Rubicon truck routing system to increase route efficiency**
- **Maintained two day per week service**



MISSION

Deliver exceptional services and promote a high quality of life and place for ALL our citizens.

